



### **Standard Promotion Terms and Conditions**

1. The tenant must have a valid tenancy agreement of forty (40) weeks or more (unless stated otherwise) and have paid the rent due under the tenancy agreement, without any outstanding rent or other sums due to us or the landlord.
2. Promotion, offer or other incentives that applies will be awarded to the tenant at the end of the fixed term tenancy agreement.
3. Withdrawal from the tenancy agreement at any point, invalidates all promotions and/or offers and any promotional credit paid, or value of goods given, may be recovered either through cash repayment or from the tenant's deposit.
4. For a promotion, offer or other incentive to be valid, the tenant must have complied with all obligations set out in the tenancy agreement or otherwise stated.
5. If a promotion, offer or other incentive has been claimed and includes the payment of cashback or some other form of financial payment, it is the tenant's responsibility to ensure the correct payment information is provided to Purple Letting in order for Purple Letting to complete the promotion, offer or other incentive and Purple Letting has no liability for non-payment or non-delivery of any incentive, promotion and/or offer due to incorrect details being provided by the tenant. Payment of any discount, rent reduction or other sum will only be attempted once. Any such payments sent to the incorrect bank account will not be recoverable and/or will be subject to a recovery fee.
6. Promotions, offers, or other incentives are non-transferable.
7. Promotion, offer or other incentives will be on selected properties only details of which can be found in each property advert.
8. Goods and vouchers issued by Purple Letting have no value, are non-transferable and cannot be exchanged for cash or anything else.
9. The time between correctly accepting any promotion, offer or other incentive and it being credited to your account and/or delivered may vary. Purple Letting shall not be liable for any delays in this regard or for any consequences of any delays, which may occur.
10. Promotions, offers and/or incentives cannot be used in conjunction with any promotion, offer and/or other incentive. Attempting to use multiple promotions, offers and/or incentives can result in all promotions, offers and/or incentives being withdrawn.
11. All promotions, offers and/or incentives are subject to availability and Purple Letting has total discretion as to whether to honour a promotion, offer and/or incentive or not.
12. Purple Letting reserves the right to amend the Terms, the parameters of any promotion, offer and/or incentive or to discontinue any and all promotions, offers and/or incentives at any time, without notice.
13. Claiming any promotion, offer and/or incentive implies acceptance of the Terms.
14. Certain promotions, offers and/or incentives are unavailable at certain properties.
15. Purple Letting has sole discretion to withhold the payment and/or delivery of any promotion, offer and/or incentive if the Terms have not been complied with, or for any other reason.